We INVITE YOU TO ATTEND

CREATING HOME
Foundations for High Quality Residential Support

WE INVITE YOU to take part in one-day event on creating responsive and effective residential services. Creating true home for vulnerable people, especially people with developmental and psychosocial disability, is a challenge facing families, government, organizations, people with disability, and advocates. The lessons learned from western service models of group homes and institutional care yield both lessons and cautions in what is being created here across India. Indeed, the residential system of care is being built now, and designing programs that work is essential in securing the futures of so many people and families across India.

This two-day workshop examines some of the major themes in crafting home for vulnerable people. Building on some of the concepts taught and learned in Social Role Valorization, we’ll cover using the culturally valued analogue as a starting point for service design, methods to individualize support, the art of creating home, and practical analysis of the impact of the physical environment, location, size, and groupings of residential services. We’ll touch on the art of home-building, and issues of autonomy, rights management, and freedom.

WHO SHOULD ATTEND?
This workshop, with a mix of presentation and practical design work, is intended for professionals, family members, leaders and emerging leaders who are currently operating residential services for people with disabilities, and wish to examine ways to improve them. It is also intended for those wishing to establish such services. It is mandatory for attendees to have exposure to the emerging Social Role Valorization theory being used in the Global South. The course will be led in English.

You have been invited to be a part of the future in designing, supporting, and envisioning responsive, respectful, and individualized support to assist people with disabilities to have access to full and meaningful lives – the foundational ideas which will drive change and set the stage for the future.
Elizabeth “Betsy” Neuville serves dual roles as Executive Director of the Keystone Institute, a US-based educational Institute, and Director of Keystone Institute India. She has over 30 years of experience at Keystone as a human service worker, administrator, agency director, evaluator, educator, and personal advocate, as well as extensive experience in designing and developing upports for very vulnerable people, meaningful quality measurements, and extraordinary employee development programs. She has been working in India for nearly 4 years, heading up significant national change efforts at inclusive practice, respectful and personalized service strategies, and building community capacity to create a society where there is a place for everyone.

She has designed and created responsive residential services alongside literally hundreds of people with developmental and psychosocial disabilities across the United States over her decades of committed change work.

Betsy has worked extensively with the ideas of Normalization and Social Role Valorization, and provides training and consultation internationally, with extensive experience in Central and Eastern Europe, and, in recent years, India. She is fully accredited by the North American Social Role Valorization Council as a senior trainer of SRV, and co-founded the International SRV Association in 2015. She has led SRV and person-centered practice initiatives in Canada, across the United States, India, Ireland, UK, France, Holland, Turkey, Azerbaijan, Romania, and the Republic of Moldova. She studied under the mentorship of Dr. Wolf Wolfensberger, the developer and foremost proponent of Social Role Valorization, and has, in turn, mentored and supported a generation of people committed to personal human service to others. She remains closely personally connected to people who are vulnerable, and holds particular interest in the historical treatment of people with disabilities.

Betsy divides her time equally between India and the US, making her home in both Delhi, India, and Pennsylvania, United States.

Elizabeth Neuville
Executive Director, Keystone Institute
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